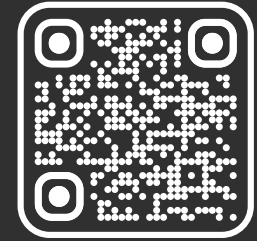




بيجون الأمنية لخدمات  
**PIGEON** SECURITY SERVICES



[www.pigeonsecurity.com.qa](http://www.pigeonsecurity.com.qa)

## BUSINESS PROFILE

A premier licensed private security solutions and service provider in Qatar, Pigeon Security Services WLL is the most trustworthy and fastest-growing security company in the region.

We are more than just a service provider; we are your security solutions partner. We know what it takes to keep you, your people, and your business safe and secure. Hence, our existence provides valuable support in delivering impeccable customer service whilst providing cost effective, professional and comprehensive security solutions that you and your company deserve.

**"YOUR SAFETY, OUR COMMITMENT"**



# WHO WE ARE?

## Pigeon Security Services



### OUR VISION

To be Qatar's leading provider of integrated security services, combining expertise, technology, and innovation to meet the ever-growing demands of the market while ensuring the safety and security of businesses, individuals, and communities.



### OUR MISSION

To provide dynamic, reliable, and innovative security solutions that are cost-effective, technologically advanced, & perfectly tailored to the needs of our clients, while contributing to the achievement of Qatar's Vision 2030 goals and creating sustainable value for the local economy.



### CORE VALUES

Our **PEOPLE**. We value and respect our stake holders

**SERVICE**. We acknowledge our core business as the effective delivery of professional security services

**MAKING A DIFFERENCE**. We make a difference to our clients by using our management experience & applying expert knowledge



## ABOUT US



Pigeon Security Services WLL is a visionary and dynamic security solutions provider based in Qatar. With over a decade of experience in the local market, our company is managed by a team of seasoned experts, including pioneers of the Qatar security industry, corporate captains, and internationally experienced business professionals. Together, we have created a robust, technologically advanced security organization committed to delivering innovative and effective solutions for businesses across the region.

Our unique approach to security allows us to view solutions from both the user and provider perspectives, ensuring that our offerings are perfectly aligned with the needs of our clients. We pride ourselves on building strong, lasting relationships with our customers and continuously improving our services to meet the evolving security challenges of Qatar's fast-paced social and economic landscape

Businesses in Qatar face an ever increasing security risk in a pressurized trading environment, therefore require dynamic and innovative security solutions.

Customer needs seek for careful and ongoing assessment. At Pigeon Security Services we believe that tried and tested, proven security practices complimented by new-age technologies will result in cost effectiveness and best of type security solutions.

Pigeon Security Services has plan and assessment to a broad range of security risks and best solutions to provide an extensive knowledge base which is utilized in formulating client specific but innovative, risk management solutions.

**“Security isn't just a job, it's a commitment to safeguarding peace where we live, work, and play”**



# MESSAGE

## from the Managing Partner

Greetings from Pigeon Security Services,

In a short span of time since the incorporation year 2021, we have succeeded in making a distinguished impact in the industry with our professional security guarding services provided to our clients across various industries inside The State of Qatar.

The objective of our company is to provide well trained licensed security staff inculcated with security sense to undertake all security duties to the entire satisfaction of our respectable clients thus providing them a peaceful and worry free environment wherein they can focus on their core business leaving their concerns related to security to our team of security professionals.

We are committed to offer cost effective integrated security services to our clients as per their individual assessment and requirement tracked by regular feedback and review procedures. Our core competencies are reliability, efficiency, ethical business, professional dealings, proactive problem solving, strategic management and confidentiality.

We assure you that with your trust and business association we can deliver the best security services to best suit your needs.

Thank you.

**Fatima Ali A M Al-Hamad**  
Managing Partner  
Pigeon Security Services WLL



## OUR COMMITMENT

Pigeon Security Services benefits from diligent and dedicated management at all levels. We boast a stable, qualified and experienced executive and management team which forms the back-bone of our operation. Available 24X7 round the clock, our management team is committed to customer and employee satisfaction.

We are fully committed in providing support on the following aspects:

**Welfare, Health & Safety, and Sports Development**

**Organizational Governance**

**Consumer Satisfaction and Protection**

**Human Rights Arts and Culture**

**Environmental Protection**

**Community Involvement and Development**

At Pigeon Security Service, quality management is considered an interdisciplinary function encompassing all of the functions and activities within the company. Responsibility for quality and quality management activities are therefore not only vested in the quality representatives but is the responsibility of every person in the Company.

Pigeon Security Services business processes are formatted and integrated into a comprehensive system in line with this standard. All business processes are managed throughout the business cycle, integrating customer retention and customer relations management processes, incident investigation management and tracking processes, fleet and financial management systems, resource scheduling and resource productivity systems.



### PIGEON SECURITY SERVICES IS A LEARNING ORGANIZATION

Each site guarded by Pigeon is in direct contact with our control room by walky-talk and duty mobile. Guards are monitored from this Centre by means of a variety of guard monitoring Solutions. An officer booking on and off duty is communicated immediately flagged, located and rectified.

All of these can be coupled to IP CCTV camera systems which can view the officer and site on-line and in real time in our Command Centre.

Our customers are assured a prompt response to possible incidents ranging from Not on duty; leaving site; failing to patrol; system inert; or emergency situations, and that every deviation will be handled with the skills resources and infrastructure to manage and accurately account for it.

### DEVELOPMENT AND TRAINING OF OUR GUARDS

Pigeon Security Services is committed to deploying security personnel of the highest order, who is bearing, demeanor and professional conduct will be a credit to both ourselves and your organization in the realization that they are often not only the front line of your business, but also the key ingredient in determining the safety and security of your assets.

Extensive screening and verification processes are used to establish the honesty and integrity of every recruited employee, including criminal history check, fingerprint screening, references confirmation and truth verification tests. The record and progress of each officer is diligently plotted throughout their full employment cycle ensuring a continuous high standard of service, which is recognized and rewarded accordingly.

All officers experience on going customer-specific and refresher training and are encouraged and rewarded for participating in industry standard self study programs where every effort is made to accommodate their operational commitments.

# Sectors

we proudly served



### INDUSTRIAL

Industrial sites are prime targets for theft, vandalism, espionage, and cyberattacks. As a result, Pigeon's Security solutions are designed to mitigate these risks through physical security, personnel training, surveillance systems, and access control measure. We at Pigeon Security, can offer recommendations and ideas tailored to your needs



### COMMERCIAL

We have vast expertise in providing security solutions to business firms, property owners & landlords to safe guard their assets and properties with high standards of excellence. We achieve this by focusing on the core of the business & incorporating nonstop and sustainable improvements. Due to our quality services, we have a big pool of clients in the commercial sector.



### LEISURE & HOSPITALITY

As a safety company, we work with a number of leisure and recreational organizations including hotels, spas, restaurants, private and public parks, stadiums, museums, and many other venues. When peak seasons come around, we are frequently hired by institutions in the hospitality sector to provide security services for their facilities.



### RESIDENTIAL

We provide security services for a wide variety of sectors, but we pride ourselves on our expertise and experience in the residential sector. The high quality, reliable, professional, and integrated security services we provide to our customers are the best in the market, as we help them to ensure the safety and smooth functioning of their property, whether they are residential buildings, high rise buildings, apartments, or villas.



### RETAIL

Retail sector has long been regarded as the backbone of trade of an economy. Maintaining the security and safety of a property can be a major concern, whether it is a grocery store, supermarket, restaurant, bank, or hospital. Retail stores bring in masses of people every day. With so many crowds of people visiting, keeping customers and staff safe is so important. One way to keep stores protected is by having Security Officers on site, to protect the store and give total peace of mind.



### HEALTHCARE

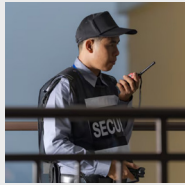
Several local healthcare institutions rely on us to provide security and safety in their housing communities. Our high industry standards ensure that we provide reliable, high-quality, and professional integrated security service that improves property safety. We are committed to playing our role in uplifting the local healthcare sector through intensive research on the intergraded security management industry.



# Services

we offered

Pigeon Security Services offers the following services, performed by highly competent staff that have been specially trained in their fields and in addition are aligned with best of type service providers where necessary.



### Mall Operations

We ensure the safety & security of patrons & property within shopping malls. Implement access control measures and respond to any incidents swiftly and effectively.



### Static Guarding

We provide onsite security personnel to maintain a visible deterrent & protect against any unauthorized access.



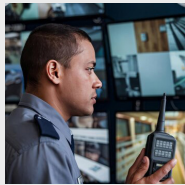
### Mobile Patrolling

Conduct regular patrols to deter criminal activity and ensure the security of designated areas.



### Screening and Searching Duties

Pigeon perform thorough screenings of individuals & belongings to prevent prohibited materials from entering any premises.



### Security Monitoring and Surveillance

Pigeon utilize advanced surveillance technology to monitor the premises & identify any potential security threats.



### Incident Reporting

Documenting & reporting all the security incidents promptly. Pigeon Security team ensure records are accurate & facilitate the appropriate action.



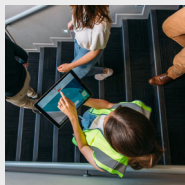
### VVIP/VIP Protection

Pigeon offers specialized security services tailored to the unique needs of any important individuals and dignitaries.



### Safety Inspection & Management

Conduct comprehensive safety inspections and risk assessments to identify hazards and implement corrective measures.



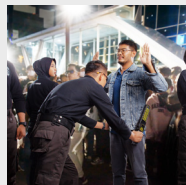
### Evacuation Service

We create & implement evacuation procedures and plans to ensure the safe, secure and orderly evacuation of personnel during emergencies.



### Risk Management & Consultancy Service

Pigeon offer expert advice and consultation to help the customers mitigate and identify security risks effectively.



### Event Management

The security operations we plan & coordinate are designed to ensure the safety and enjoyment of attendees at events of all sizes.



### Corporate Responsibility

Our commitment & loyalty to social responsibility is demonstrated by positive and active involvement in the communities in which we operate.



## OUR DIVISIONS

### Guarding Services:

Provide trained security personnel for a wide range of industries and settings, ensuring client-specific security needs are met.

### Event Security Management:

Specialize in planning and executing security protocols for events, ensuring the safety and security of attendees.

### Traffic & People Crowd Management:

Manage pedestrian and vehicular traffic flow to maintain order and safety in crowded environments.

### CCTV & Electronic Systems Management:

Install and manage closed-circuit television (CCTV) and electronic.

## OUR OBJECTIVES:

- » We strive to provide a cost effective security solution through the integration of technology and manpower
- » We strive to establish business partnerships by exceeding expectations
- » We take a proactive rather than reactive approach
- » We offer a service which at all times is measurable through the implementation of a mutually agreed service level agreement
- » We are a 100% Qatar based company - We know and understand our environment.
- » Hands on Management and dedicated supervisory support organization
- » Pay strictly in accordance with legislation and are 100% statutory compliant we endeavor to foster stability in Management and staff
- » Personalized Executive Director Involvement Value Added Services

# Pigeon Security Services

## A better choice

### WHY CHOOSE PIGEON SECURITY SERVICES

#### Technical Expertise:

With over three years of experience in Qatar's security industry, we understand the unique challenges and requirements of the market.

#### Innovative & Cost-Effective Solutions:

We combine proven security practices with the latest technologies to offer the best value for your investment.

#### Customized Security Plans:

Our solutions are designed to address your specific security needs, ensuring effective protection.

#### Commitment to Vision 2030:

We align our operations with Qatar's Vision 2030, contributing to the country's development and growth through our sustainable and impactful security services.

#### Highly Trained Professionals:

Our security personnel are extensively trained to provide the highest level of protection and service.

### OUR COMMITMENT TO LONG-TERM CLIENT RELATIONSHIP

At Pigeon Security Services, we aim to forge long-term, mutually beneficial relationships with our valued clients. Our approach to quality management ensures that we consistently meet and exceed client expectations, driving continuous improvement in service delivery and building trust over time.

### MANAGEMENT LOYALTY

At Pigeon Security Services, we pride ourselves on the strength and dedication of our management team. Our company is supported by a stable, highly qualified, and experienced Executive and Management team, whose leadership forms the backbone of our operations.

Available 24/7, our management team is deeply committed to ensuring both customer and employee satisfaction. With a focus on excellence in every aspect of our business, we are always accessible and actively involved in addressing any concerns, monitoring operations, and driving continuous improvement. This hands-on approach ensures that we maintain the highest standards of service and operational efficiency at all times.



بيجون للأمنية لخدمات  
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## We value you and your organization

### YOU CAN TRUST US

"The nucleus of our corporate culture is built around shared values of responsibility, ownership, and entrepreneurship. Every employee is an owner, and this entrepreneurial culture is what leads us as an organization to go that extra mile and deliver world-class security solutions with a smile. Our customers trust us with their assets and their businesses. It is this culture of trust and ownership, which differentiates us from the rest and helps foster long mutually beneficial partnerships that we enjoy with all our customers across the State of Qatar."

We provide seamless, innovative security solutions that save your time and effort all at affordable rates. Our team works closely with you to understand your needs and deliver customized security solutions that help your organization grow and stay competitive. We focus on building long-lasting relationships with our clients, ensuring continued success.

We strive to exceed the requests of our clients by going above and beyond what is asked to ensure that every detail is to your requirements.

Let's work together to achieve your goals and create a brighter future.

### WE BELIEVE IN

#### Integrity

We can be consistently relied upon to practice high ethical and professional standards in our service delivery.

#### Customer Focus

We have close, open relationships with our customers that generate trust to PIGEON the mutual benefits of our organizations.

#### Expertise

We develop and demonstrate our expertise through our innovative, leading edge approach to creating and delivering the right security solution.

#### Performance

We challenge ourselves to improve performance on a day to day basis to create long-term sustainability.

#### Best People

We take care to employ the best quality people, develop their competence through skills transfer programs, provide further opportunities within the organization and inspire them to perform in accordance with our company values.

#### Collaboration and Teamwork

We collaborate to PIGEON the success of ourselves, our staff and our customers.







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For more information, please contact us at:



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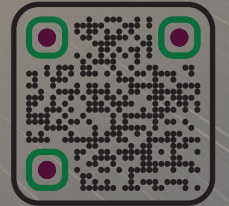


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An ISO 14001:2015 Certified



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